

TERMS AND CONDITIONS OF CARRIAGE

1. Conditions of Contract

a. Air Niugini carries passengers on flights in Papua New Guinea and elsewhere on contracts that consist of: These Terms and Conditions;

• Air Niugini General Conditions of Carriage (Passenger and Baggage), available on request, and any applicable tariffs filed by Air Niugini with regulatory bodies;

• International conventions and Papua New Guinea laws; and

• Air Niugini's oral or written directions to passengers. In the event of any inconsistency between these Terms and Conditions and the General Conditions of Carriage, the General Conditions of Carriage shall prevail.

b. If Air Niugini issues a ticket boarding pass for another carrier, it does so only as an agent for that carrier.

c. Unless otherwise stated, a normal full fare ticket is valid for one year from the issue date. Special fare ticket is subject to further terms and conditions applicable to that fare type travel.

d. Air Niugini will use efforts to carry you and your baggage reasonably in accordance with the date and time of the flight(s) specified, but does not guarantee it will be able to do so. Schedules may change without notice.

e. You must:

- Comply with all applicable government travel requirements, including obtaining visas to enter the countries to which you are travelling; and
 - Check in by the required check-in time.
- f. The contract between you and Air Niugini, including any exclusion or limitation of liability applies to benefit:
- Air Niugini's employees, agents and representatives;
 - All other carriers used by Air Niugini to carry you; and
 - Those other carriers' employees, agents and representatives, and Air Niugini hold that benefit on trust for them, and can, if requested by them, enforce it on their behalf.

g. If your checked baggage on an international Air Niugini flight has been lost or damaged, you must notify Air Niugini in writing within 7 days and in the case of delay, within 21 days of delivery. If a whole item of your checked baggage on a domestic Air Niugini flight has been lost or destroyed, you must notify Air Niugini in writing within 21 days, or if only part of an item has been damaged, lost or destroyed, within 3 days.

2. Carry on Baggage Allowances

a. Hand Luggage

On Air Niugini International and Domestic Flights each passenger may carry, in addition to the free allowance, the undermentioned articles only when retained in the passengers' custody, except items 7 and 8 that may be carried in the passenger baggage and cargo compartments of the aircraft.

1. A lady's handbag, lady's pocket book or lady's purse which is appropriate to normal travelling dress and is not being used as a container for the transportation of articles that would otherwise be regarded as baggage;

2. An overcoat, wrap or blanket;

3. A small camera or pair of binoculars;

4. A reasonable amount of reading matter for the flight;

5. Infant's food for consumption on flight;

6. Infant's basket, and

7. A fully collapsible invalid's wheelchair and braces or other prosthetic device for the passengers use; provided that the passenger is dependent upon them.

Any item that purports to be a specified article listed above, but does not visibly conform to the description set out must be weighed and such weight included in the total baggage weight.

All other articles including overnight bags, briefcase, typewriter, personal radios, ladies vanity or cosmetic cases, hat boxes, infant collapsible pram, wheelchairs, heavy cameras and reading matter which cannot reasonably be read during the flight, must be weighed with the baggage and subjected to normal rules.

Business Class (J/Class)

Two(2) cabin bags (2pcs) not exceeding 14kgs (30lbs), the sum total of three dimensions of both pieces must not exceed 50 x 30 20 cm = 100cm (40inches)

Economy/Standard class (Y or S class)

One (1) cabin bag (1pc) not exceeding 7 kgs (15lbs), the total measurement of which must not exceed 50 x 30 x 20 cm = 100cm (40 inches)

These Items must be weighed, and if necessary, charged in accordance with valid tariff. Cabin baggage dimensions vary in different countries and are subject to Government and Airline regulations in force at the time of travel.

3. Checked Baggage Allowances

Passengers (except infants*) on Air Niugini are allowed the following baggage.

No single item may exceed 30kg in weight.

All other international routes	Business: 3 pieces Economy: 1 piece Total dimensions of each piece must not exceed 140cm(54in)	30Kg(66lbs) per piece 20kg(44lbs) per piece
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Notes*

Infants—under 2 years of age for Papua New Guinea domestic and international travel.

Please be aware that Storage limitations apply on some Air Niugini operated services. Domestic travel is defined as travel not combined with any international flights. International travel is defined as travel between two or more countries including any flights within those countries when they are combined with any international flights. For International travel, a passenger using Air Niugini connecting services is entitled to the applicable international free baggage allowance. Additional baggage may be carried at a fixed baggage rate per kilogram in excess. An excess fee will be collected for each kilogram of baggage over the designated free baggage allowance and for each piece that is overweight. Except as provided for under the relevant provisions in 5 or 6, the airline is not liable for loss, damage to or delay in the delivery of fragile or perishable articles, money, jewellery, precious metals, negotiable papers, securities or other valuables (including but not limited to cameras and electronic equipment), business documents or samples which are included in the passenger's checked baggage, whether with or without the knowledge of the airline. Such personal valuable items should be carried on your person or in your carry on baggage under your care.

4. International Notice – Limitation of liability

a. If your trip has a destination or stop in another country other than the one from which you depart, a treaty known as the Warsaw Convention may govern the liability of all airlines involved in your trip and may limit the amount of damages that can be recovered for your death or injury. These limits can be as low as K30, 000. However, many airlines have voluntarily agreed to waive those limits (in whole or in part).

b. Air Niugini will not rely on the limitation in Article 22(1) of the Warsaw Convention or the Warsaw Convention as amended at The Hague for any claim for recoverable compensatory damages arising under Article 17 for that Convention.

c. Air Niugini will not rely on any defence under Article 20(1) of the Convention for that part of any claim for recoverable compensatory damages arising under Article 17 of the Convention that does not exceed 260,000 Special Drawing Rights. Otherwise Air Niugini will rely on all other defences under the Convention.

d. In addition, in cases of death or bodily injury, if required by law, Air Niugini will make advance payments to the person entitled to compensation, if required to meet immediate economic needs, in proportion to the hardship suffered.

e. Liability for loss, delay or damage to baggage is limited to about K20 per kilo for checked baggage and K400 per passenger for unchecked baggage.

5. Domestic Notice – Limitation of liability

Carriage wholly within Papua New Guinea, which is not international carriage as defined by the Warsaw Convention, is subject to the provisions of the Civil Aviation (Aircraft Operators' Liability) Act 1975 as amended. Air Niugini's liability in respect of the death or injury of any passenger is limited to K30,000, and in respect of baggage is limited to K300.00 per passenger (for checked baggage), and K30.00 per passenger (for cabin baggage).

6. Seating

Air Niugini does not guarantee you any, or any particular, seat even if your reservation is confirmed. You must accept any seat allotted on the flight even if this involves a downgrade, or wait until the next flight on which a seat is available in the class of service paid for.

7. Overbooking Notice

There is a chance a seat will not be available on a flight even if your reservation is confirmed. This is due to the common practice in the airline industry of overbooking. Air Niugini's policy on overbooking is available at Air Niugini international airport ticket counters and boarding gates. If there are not enough volunteers Air Niugini will deny boarding reservation holders in accordance with its policy. People involuntarily denied boarding may apply for compensation in accordance with that policy.

8. Government and Other Taxes and Charges

Travel within Papua New Guinea and Internationally – the price of your ticket may include significant amounts of taxes, charges and fees imposed on air transport by government, authorities and airport operators (in the fare, e.g. Goods and Services Tax, or shown separately as a TAX/FEE/CHARGE). You may also be required to pay additional taxes, fees or charges not marked on your ticket.

9. Insurance

Personal and baggage insurance is recommended. Details may be obtained from Air Niugini, or your travel agent.

10. Searches

Air Niugini, government or airport officers may require you to submit to clothing and body searches, require you to submit your baggage to searches or inspectors, and search or inspect your baggage with or without you.

11. Right to Refuse Carriage

Air Niugini reserves the right to refuse carriage to any person who seeks to travel in violation of applicable law, tariffs or the General Conditions of Carriage, or is otherwise in breach of these Terms and Conditions, or under the influence of drugs or alcohol, or it is necessary for the safety or comfort of other passengers or for the protection of property.

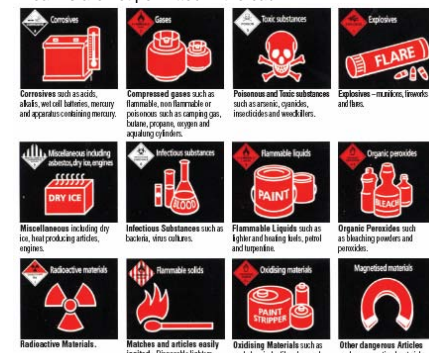
12. Smoking

Smoking is not permitted on any Air Niugini aircraft.

13. Dangerous Goods

For safety reasons, the following types of Dangerous Goods must not be carried in your baggage. These goods fall into the categories shown below. Briefcases and attaché cases incorporating Dangerous Goods such as lithium batteries or pyrotechnic devices are totally forbidden. Disabling Devices such as mace, pepper spray etc, containing an irritant or incapacitating substance are prohibited on the person, in checked baggage and carry on baggage. Medicines and toiletries in limited quantities and alcoholic beverages may be carried in checked baggage or cabin baggage – maximum 2 litres or 2 kilos. Small arms, sporting munitions and dry ice may be carried in limited quantities under certain conditions. Please apply to Air Niugini for details.

Firearms are not permitted in the cabin



Same Day Return Check-In

For travel on Air Niugini domestic flight numbers within Papua New Guinea, you can now receive your outbound and return boarding passes when you check-in for your outbound flight, provided you are travelling on an e-ticket, have no checked baggage and return within 12 hours. Please ensure you are at the boarding gate 30 minutes before the scheduled departure time on your boarding pass, otherwise your seat may be forfeited.

If you need to change your return flight and the fare conditions permit changes, please call Air Niugini Sales on the numbers listed below, your Travel Agent or see a Customer Service Agent at the airport. You will need a new boarding pass.

For reconfirmation and details on other travel arrangements, please contact the following Air Niugini offices:

Office	Telephone Number
PNG	(675) 327 3444
Cairns	(617) 4031 1611
Brisbane	(617) 3221 1544
Sydney	(612) 9290 1544
Singapore	(69) 6250 4868
Manila	(632) 891 3339/40/41
Tokyo	(813) 5216 3555

Route	Piece Allowances and Dimensions	Weight Allowance
Papua New Guinea Domestic	Business: 3pieces Economy: 1piece	30Kg(66lbs) per piece
Dash 8 and smaller aircraft	Economy 1 piece Total dimensions of each piece must not exceed 140cm (54in)	16kg(35lbs) per piece



Air Niugini
www.airniugini.com.pg